Dear Customer,

Deposit money conveniently through our MPESA Paybill Number 561999. Our MPESA Paybill allows you to conveniently deposit money to any FOSA account or LOAN account. This service is available to all CHUNA SACCO customers. Enjoy CloudPesa services too.

To deposit money to your own account or any other FOSA account, follow the below steps: (You need to be an MPESA registered customer)

- 1. Go to MPESA on your phone menu
- 2. Select Lipa na MPESA
- 3. Select Paybill
- 4. Enter Business Number 561999
- 5. Enter the FOSA Account./ loan number. EG(01-25623-01, or for loan In02567)
- 6. Enter the amount
- 7. Enter your MPESAPIN
- 8. Confirm details and press OK
- 9. You will receive a confirmation message from both Mpesa and CHUNA SACCO.

To doud pesa service to pay your school fees or deposit into a church account, follow the below process:

(You need to be activated for CloudPesa services)

How to use the Cloud Pesa services

- You are advised to either use the USSD platform by dialing *850# the registered phone number, enter your pin and select transactions from the list or
- Download the android app from Google play store by searching CHUNA Sacco and install to their phone.

For the one using the Android app, they have to follow the following for first time activation.

- The member will be requested to enter their ID number, this is for verification
- of the account, a start key will be sent to the phone number linked to the FOSA account.
- The member enters the start pin and if correctly verified against the one generated in above, then they are prompted to enter the mobile banking PIN.
- On successful log in, the member will be presented with a dashboard indicating the services available on the App.